

	QUALITY MANAGEMENT SYSTEM QUALITY POLICY	Doc No: SA QMS 106 P
		Rev No: 01
		Date: 09 September 2025

Shuma Africa is a company that provides Consulting Services in Civil and Structural Engineering and Construction Management, including Planning, Design and Development, Documentation, and Construction Monitoring and Supervision of infrastructure projects within the built environment. The company's Quality Management System is underpinned by the six core elements that define our commitment to quality as outlined below.

- We are a dedicated team of professionals who are committed to providing high quality services that will not only meet but also exceed our Clients' expectations.
- Our Clients' feedback will be paid attention to and actively monitored to continually enhance their satisfaction.
- As an organization, we are committed to the establishment, implementation, and maintenance of the Quality Management System.
- In order to maintain and improve our current levels of performance, our quality objectives shall be clearly defined, in line with this quality policy, and be reviewed and updated as necessary.
- The company undertakes to promote both internal and external quality audits which shall form the basis for continuous management reviews and improvement of the Quality Management System.
- The company will provide training, support and resources to ensure compliance and adherence to the Quality Management System.
- We take pride in our values of accountability, commitment, client focus, excellence, integrity, and transparency.

Reviewed by: 
Quality Representative/s

09/09/2025
Date

Approved by: 
Managing Director

09/09/2025
Date